

Data privacy notice

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Introduction

In order to provide you with our services we need to obtain some of your personal data. We want you to know that we take data protection very seriously and we comply with appropriate data protection rules, such as the General Data Protection Regulation (EU) 2016/679 (“GDPR”).

You probably already know that we are Kaspen s.r.o., Registered Office: Zlatnická 1582/10, Prague 1, 110 00, Czech Republic, ID no.: 257 98 502, registered in the Commercial Register, maintained by the Municipal Court in Prague, Section C, Insert 71245, Contact: info@engelmuller.com. We will be the only data controller, which means that only we will decide how your data will be processed and for what purposes.

What and how your personal data will be processed?

We will process only such personal data of yours that we need for performance of a contract we enter into, i.e. to deliver the finest experience of our goods to you. In order to do that we will collect and process the following personal data:

Essential: first name, last name, address, email contact, phone number and in case we will ship our goods to other person and/or address, also personal data of such person (in that case it is your duty that such person will be provided with all the information about data protection that we provided to you). Without this data we cannot fulfill our obligations from the contract, and that’s why we don’t need your explicit consent with collection of these data. To collect these data it is sufficient for us that you place your order.

We will secure your personal data properly by keeping them up to date, protecting them from loss, misuse, unauthorized access and disclosure and by ensuring that appropriate technical and organizational measures are in place to protect personal data. Without your consent we will not disclose or hand over your personal data to recipients other than our employees and partners who participate on running of Engelmuller brand and a shipping company.

We will store your personal data for 24 months. This is necessary to fulfill our legal obligations, such as warranty, legal claims, complaints etc.

You have rights!

A maxim of Roman law says: “The law assists those that are vigilant with their rights, and not those that sleep thereupon.”

That is why we remind you that under GDPR you have plenty of rights:

- The right to request a copy of your personal data which we hold about you;
- The right to request that we correct any personal data if it is found to be inaccurate or out of date;

- The right to request your personal data is erased where it is no longer necessary for us to retain such data;
- The right to withdraw your consent to the processing of (optional) personal data at any time;
- The right to request that we provide you with your personal data and where possible, to transmit that data directly to another data controller, if it is technically possible;
- The right to lodge a complaint with a supervisory authority which is the Czech Office for personal data protection - “Úřad pro ochranu osobních údajů”,
<https://www.uoou.cz/>

Contact

Should you have any questions, demands, complaints or you want to contact us in other relevant matter, please contact us via email: info@engelmuller.com